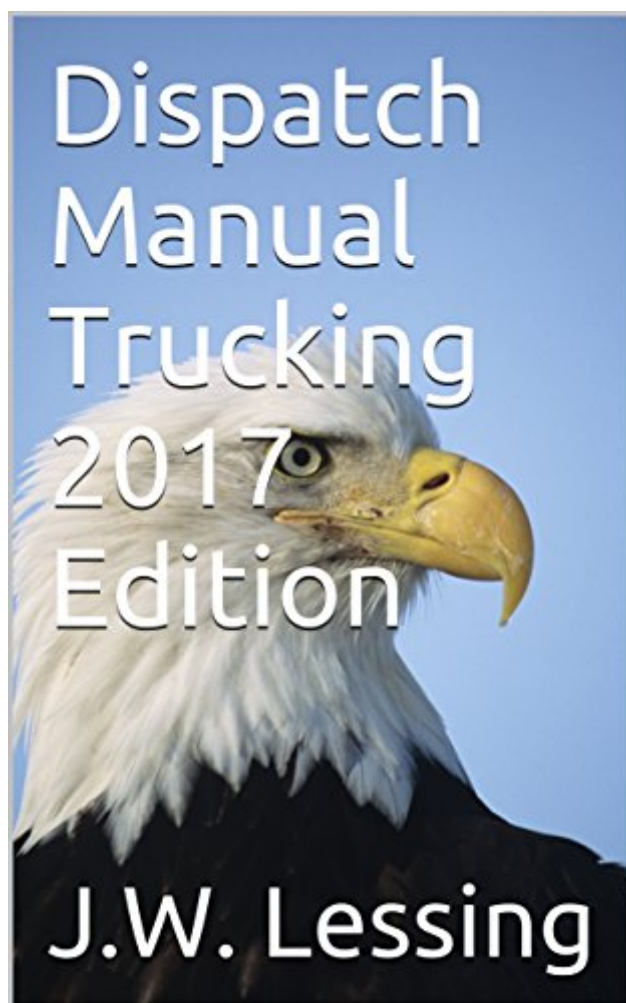




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Dispatch Manual Trucking 2017 Edition



Synopsis

A Guide to Successfully Manage your Dispatch and Increase your Revenue.Plus Over 150 Brokerage Companies you can Trust.Table of ContentsIntroductionChapter 1 Transportation Industry Overview- Professional Organizations- Industry Image- Dispatch History- Owner Operator Income Chapter 2 Tools Of The Trade- Your Mobile Office- Important Business Contacts- Laws And Regulations- Required Documents Chapter 3 Professionalism- Customer Service Skills- Building Business Relationships- Time Management- Stress Management Chapter 4 Load Availability- Freight Volume- Equipment- Owner-Operator Specifics- Hours of Service Chapter 5 Finding the Right Loads- Freight Rates- Round-trip Concept- Load Resources- Researching Loads Chapter 6 Booking Loads- Booking Process- Credit Checks- Contract Specifics- Financial Settlement Chapter 7 Freight Handling- Loading- Securing Shipment- Refrigerated Freight- Frozen Freight Chapter 8 Freight Delivery- Delivery Instructions- Directions, Delays, Troubleshooting- Delivery and Bill of Lading- Rejected LoadsPlus Over 150 Brokerage Companies you can Trust.

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Customer Reviews

On the one hand, it's important to have a guide for independent freight dispatchers available and there is some useful info provided in this manual. On the other, it is so poorly written, organized and edited that it's not worth the time it takes to slog through it. There's a better manual in here somewhere if the author will make time for careful revisions.

As someone else mentioned, there is really not much in this book at anyone who has any trucking experience will benefit from. Also the information is dated and the formatting does not work correctly.

Great read Very informative for first timers. Nice and quick overview. I really enjoyed the help the book gave me. I

Good information, if you're a beginner just looking for some ideas of what dispatching is, and the basic steps of trying to become one.

Important info for anyone new to this business. Has a lot of info to refer to if needed. Easy to understand.

Nothing new for me. Might have some value to a novice dispatcher.

This was a good, easy read. Lots of basic information that can help anyone interested in working in the truck and transportation industry. I recommend it and found some good practical advice and ideas for my proposed business. Daveh86697@hotmail.com

The book is informative. It provided me with information I need it to better understand the responsibility of a dispatcher

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